



International Management & Business Consultants

Case Study

Private Sector Development:

St Helena Outsourcing

The economy of St Helena, a small and remote island in the South Atlantic which is accessible only by sea, is dominated by the public sector. The private sector is relatively small, though quite well represented in certain areas, such as construction, retail and tourist accommodation. There is quite widespread agreement that the imbalance between public and private sectors is not in the long-term interest of the island's economy. Government has a long-standing aim to outsource services to the private sector as part of long-term reform.

GIC were retained by the UK Department for International Development and the Government of St Helena to advise on the use of outsourcing as a means of promoting the development of the private sector.

GIC reviewed the existing situation including policy on outsourcing developed earlier by Government and examined a number of case studies of outsourcing previously undertaken on the island, to identify lessons learnt. Following consultation with interested parties, GIC prepared three main documents; (i) a document covering policy, procedures and case studies; (ii) a plan for the implementation of outsourcing over a three year period; and (iii) a manual to assist with implementation. GIC advised on the implementation of a number of pilot projects, working closely with the Contracts and External Services Manager of the St Helena Government. The outcome of the project is that a number of successful outsourcing projects have been undertaken.



The former Government of St Helena Print Service is now privately run